**Reflection**

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| **Instructions** | 1. Take a moment to think about what you learned during this module.
2. Consider these thought-starter questions: Did you have an a-ha moment? Is there a skill you need to work on? Do you have a strength you can apply in this area? Do you have an employee who could benefit from some of the best practices you have learned?
3. Record your thoughts in the space below. This information is for you personally; you will not have to share it.
4. Use what you have written to help you populate the LISTEN column in the **Listen and Explore Worksheet** of the LEAD to Action Plan.

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